ST3008: Team 5

# Interview 1 – H. Packenham

* Harry worked first with Mike’s Dad – Warehouse manager for the last 15 years – worked way up
* “Looking out for the Day-to-Day”
* Harry mentioned Mike’s boastful nature “Not afraid to drive in in a nice car”
* Good family atmosphere
* Wouldn’t see Penny often, but know that she’s done well and is a great driving force
* **\*\*\*** Don’t currently do much storage at all. Very little room for any storage.
* Current operations - staff at capacity
* \*\*\* Hint that there is currently very little variation in the printing being done on a given day.
* Opening times 8am-5pm, all Full-Time
* Harry is a BIG FAN of robotics/automation. Thinks there is great opportunity to improve efficiency.
* SO MUCH SPOOF – All knowledge comes from a Documentary
* 1 Goss Press for Covers
* 6 Magazine Printers
* Never missed a deadline, good team on the floor, good cover. One of the biggest in the midlands.
* Presses dominate the floor. We got physical floor plan.
* Wasteland around the factory. Potential space. Not on floor plan.
* New Printers would be required to print cloth-bound novels.
* Staff & Space would be unable to cope.